

**NOTICE TO CUSTOMERS
of**



**TEMPORARY MODIFICATION TO DISINFECTION PROCESS
and
HYDRANT/WATER MAIN FLUSHING**

Ave Maria Utility Company, LLLP (AMUC) will temporarily change the disinfection process for the AMUC potable (drinking) water supply. From **November 1 thru November 30, 2024**, AMUC will disinfect the water with free chlorine rather than combined chlorine/ammonia (chloramines). This conversion to free chlorine (which is a stronger disinfectant) from chloramines (which is a longer-lasting disinfectant) allows AMUC to perform treatment of the water distribution system as recommended by the Florida Department of Environmental Protection for utilities using chloramines as their primary disinfectant.

This temporary change in disinfectant does not cause adverse health effects. However, during this period, customers may experience a change in the taste and odor of their water associated with free chlorine.

Customers on dialysis who use a proportioning machine to prepare dialysate are advised to contact their physician to obtain the appropriate steps to accommodate the change in disinfectants. Customers who have fish tanks or aquatic species are advised to contact a professional aquarist to avoid any problems associated with chlorine.

AMUC will perform intermittent hydrant flushing throughout the drinking water distribution system between the hours of 8:00 AM and 5:00 PM, Monday through Friday. This flushing is necessary to allow free chlorine to move quickly throughout the distribution system.

Customers should be aware that they may experience short-term changes to their water quality, including cloudy or discolored water, during flushing events in their neighborhood. While the water is safe to drink, it may stain clothes during washing. If customers notice any cloudy or discolored water from their faucets, they should run the water for several minutes until the water becomes clear again.

Customers who may have questions regarding this notice may contact Paul Cortez at (239) 431-0091, or Jason Vogel at (239) 348-0248.